



FOR AUDIOLOGISTS & CLINICIANS · REFERRAL GUIDE

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HARD-OF-HEARING MENTOR & LIFE COACH

MA · Dip CII

ICF Level 2 Coach (In Progress)

ACC (In Progress)

36 Years Lived Experience

You restore access to sound. What your patients do with it is decided between your appointments.

In the meeting, the classroom, the interview, the first weeks after diagnosis — what your patients carry past your appointment time, practical and emotional alike, needs somewhere to go. Born with profound hearing loss, aided since age two, mainstream-educated without sign language, and an

ICF Level 2 coach (in progress), I offer your patients a structured, boundaried, non-clinical service — **Mentoring & Life Coaching** — that complements your care and never substitutes for it.

WHAT YOUR PATIENTS GAIN

YOUR PAEDIATRIC CASELOAD

Parents Who See The Path

Hearing parents of a newly identified child receive realistic hope from someone who has lived the path from first fitting to adulthood — support that reinforces the plan you set. I give no clinical advice and take no position on device or communication choices.

YOUR TEENAGE PATIENTS · 13+

Confidence To Wear It

The realities around the fitting: actually wearing the technology, self-advocacy at school, confidence with friends, and being teased or made the subject of jokes. A parent joins each session or signs the Parental Consent Agreement.

ADULT & LATE-DEAFENED PATIENTS

Strategy For Real Life

Meetings, careers, workplace accommodations, hearing fatigue, and relationships — practical strategy from lived experience, held to coaching discipline. When a patient's struggle is social or emotional rather than technical, I am there for that too, with referral to specialist support where it is needed.

REFERRING A PATIENT

When A Referral Fits

- Well-aided, yet still struggling at work or school.
- Parents overwhelmed in the weeks after identification.
- A teenager resisting their devices, or losing confidence.
- A late-deafened adult adjusting to a changed working life.
- Anyone who needs real time to talk — about daily life, social or emotional — with someone who understands it from the inside.

How A Referral Works

- 1** You contact me by phone, video, WhatsApp, or email. We discuss the situation in general terms — nothing that could identify the patient.
- 2** If it fits, you introduce me, with the patient's consent, in whatever way suits your clinic.
- 3** They book a free discovery call — 15–30 minutes. Where I am not the right fit, I say so and point to something better.
- 4** The decision is theirs. No referral fees, ever, in either direction; I report back only with the client's written consent.

THE METHOD YOUR PATIENTS EXPERIENCE



WHAT YOUR REFERRAL STANDS ON

- ✓ **ICF Code Of Ethics**
Confidentiality covers every part of every session.
- ✓ **Informed Consent**
Every client e-signs the Client Agreement; parental consent for 13–17s.
- ✓ **Safeguarding**
Enhanced background checks and safeguarding training, in place before any session.
- ✓ **Indemnity**
Professional indemnity insurance covering every session.
- ✓ **Access & Records**
Live captions available on every call; sessions never recorded without written consent.
- ✓ **Scope**
Not therapy, counselling, psychology, or clinical care of any kind.

Your patients will never be given advice that belongs to you.

hohcoach.com/clinicians-and-audiologists/

Use the referral form on that page · WhatsApp or email via the website

Mentoring and coaching — not a clinical service. No outcomes promised. Full Disclaimer at the website.



SCAN TO REFER